

Tiger Prism User Guide

Directory Search Module - Release 2018.R2



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Directory Search

Overview

The Directory Search module allows an easy way to look up Organizations, Users, and End Points. There are two views available; one shows the results by End Point, and the other by the Directory tree selected for the search.

By End Point View

Search EndPoint View Of EndPoint Assignments

Tree 1 - Organizations Search

Endpointname	Endpoint type	CDR source	Assignment type	Party name	Party type	Party name path	Email
30	Extension	Fixed Voice					
31	Extension	Fixed Voice					
32	Extension	Fixed Voice					
33	Extension	Fixed Voice					
*71	Extension	Fixed Voice	Equipment Shared	Morgan Stark	Person	Organizations/Stark Industries/S...	Morgan.Stark@starkindustries.c...
*71	Extension	Fixed Voice	Equipment Shared	Katherine Rennie	Person	Organizations/Stark Industries/S...	Katherine.Rennie@starkindustrie...

By Directory View

Search Directory View Of EndPoint Assignments

Tree 1 - Organizations Search

Party name	Party type	Party name path	Email	Endpointname	Endpoint type	CDR source	Assignment type
Svengoto Eriksson	Person	Organizations/Stark Industries/S...	Svengoto.Eriksson@starkindustri...				
Stark Industries	Organization	Organizations/Stark Industries					
Acme Corp	Organization	Organizations/Acme Corp					
Clampett Oil	Organization	Organizations/Clampett Oil					
Cyberdyne Systems Corp	Organization	Organizations/Cyberdyne Syste...					
d'Anconia Copper	Organization	Organizations/d'Anconia Copper					

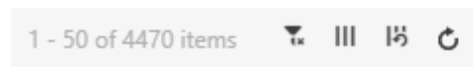
Training Tutorial



There is a [Directory Search video tutorial](#) associated with this module. This tutorial introduces you to the Directory Search module within Tiger Prism. In this video, you will learn how to interrogate any Trees in your Directory, as well as export any items selected within them, via csv or Excel.

Adjusting Views

Exports are set up very much like Reports. Both views can be adjusted by adding or removing columns, using the control below the results.



There are lots of available columns, including custom information on Users and End Points, as well as individual Directory levels (departments) labelled as “Level x part name”.

Each view can be filtered in three ways. The first is to choose the Directory tree used for the search itself from the drop down list at the top of the screen (1). The search box at the top (2) allows a global search of the selected tree, showing results from all fields that contain the string search for. Finally, each included column can be filtered individually (3). The filters are context sensitive, as some fields have specific matches only. Most however, have a standard set of string filter terms.

Search Directory View Of EndPoint Assignments

Tree 1 1 - Organizations ▼ Search 2

Party name	Party type	Party name path	Email 3	Endpointname
Svengoto Eriksson	Person	Organizations/Stark Industries/S		
Stark Industries	Organization	Organizations/Stark Industries		
Acme Corp	Organization	Organizations/Acme Corp		
Clampett Oil	Organization	Organizations/Clampett Oil		
Cyberdyne Systems Corp	Organization	Organizations/Cyberdyne Syste..		
d'Anconia Copper	Organization	Organizations/d'Anconia Copper		
Gringotts	Organization	Organizations/Gringotts		
MomCorp	Organization	Organizations/MomCorp		
Nakatomi Trading Corp	Organization	Organizations/Nakatomi Trading..		
Oceanic Airlines	Organization	Organizations/Oceanic Airlines		

Filter dropdown menu:

- Contains
- Does not contain
- Equals
- Does not equal
- Begins with
- Ends with
- Is blank
- Is not blank

When you have narrowed down the search fully, you can export the results either to csv, or Excel format files from the controls at the top right of the screen.

► To find out more about the Tiger Solution go to www.tigercomms.com